



Technology and Innovative Solutions Chapter

May 2019

Member Announcements

Guidelines Are Here!

The time has come – the Guidelines were launched at the CCPA Conference last week in Moncton, New Brunswick. Our Board members have been working hard to prepare to present the Guidelines to attendees and eventually across Webinars and in a COGNICA article. We are so excited for the Guidelines to finally be publicly available and will be fielding questions from all the CCPA members through our [Facebook](#) page and through TISinfo@ccpa-accp.ca. Thank you for supporting us and being patient throughout this massive and important undertaking.

Take some time to review the documents, also found on our [Chapter page](#).

[TISC Guidelines](#)

[Checklist for Choosing Technology](#)

[Basic Technological Competencies](#)

[Guidelines References](#)

Reminder: Choosing Your Online Practice Platform

Many people have reached out specifically about which online platforms they can use in their private or group practice. From various

website designs, scheduling options, payment and invoice options, Canadian and otherwise, the concern is that not all the boxes have been ticked. This section provides a quick reminder of the questions to ask about the platform to gain sufficient information to make an educated decision.

1. Read the Terms of Service to know where and how the information is stored and who has access to it. Yes, read it all.
2. Read the news, has there been a breach of information with the platform you are considering?
3. Would the platform solve all of your issues, or would you want to link yourself with other platforms – if so, where would that information be stored?
4. Look for PHIPA- and PIPEDA-compliance in the platform overviews and reach out to discuss the policies with the company.
5. Ensure that you understand all the above information well enough to explain it to clients.

Did we miss something? Email us at TISinfo@ccpa-accp.ca or reach out to us on [Facebook](#).

Research Announcement

We are seeking professionally certified CCPA members to take part in a study on the role that video-conferencing clinical supervision can play in the mitigation of compassion fatigue.

This study has been reviewed by the Athabasca University Research Ethics Board and your participation is entirely voluntary.



To participate please click
here: <https://www.surveymonkey.com/r/GJCMPRW>

To learn more about this
study please [WATCH THIS](#) or contact
the Principal Investigator:

Micheala Slipp
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Truth and Reconciliation

The TISC continues to discuss our role
through reviewing the [TRC](#) and our [webpage](#).
Anything we post in our newsletters will be
available as a resource on our webpage
eventually.

Wolastoqey Language Learning App

In language, we share meaning, emotions,
and experiences. [This language app](#), released
by the Mi'kmaq-Wolastoqey Centre at the
University of New Brunswick, was designed
to help people learn the Wolastoqey
language. The app aims “to teach users words
and phrases that surround the culture and
identity of the Walostoqi people” by listening
to an Elder guide them through the English
and Wolastoqey sentences slowly enough to
practice on their own.

We Matter

The TISC is committed to Truth and
Reconciliation as a Chapter and we will be
featuring Indigenous-led and supporting
programs related to counselling and
technology in our newsletters as appropriate.
Check out this information from We Matter
and watch the video on their home page:

“We Matter (<http://wemattercampaign.org/>)
approaches Indigenous youth suicide and
hardship in a ground breaking and innovative
way. We are an Indigenous-led and nationally
registered non-profit organization that is
committed to Indigenous youth
empowerment, hope and life promotion. Our
key project is the We Matter Campaign – a
national multi-media campaign in which
Indigenous role models and allies from
across Canada submit short video, written
and artistic messages sharing their own
experiences of overcoming hardships, and
communicating with Indigenous youth that
no matter how hopeless life can feel, there is
always a way forward. We [...] address issues
such as identity, abuse, addiction,
relationships, bullying, suicide, uplifting
words, poetry, coping strategies and so much
more. [...]

The Toolkits are a guide and support for
support workers, teachers, and youth
wanting to introduce We Matter and the
conversations that come with it into their
homes, communities, and schools, and foster
positive mental health, wellness, coping, and
cultural pride. The Toolkits help youth
identify the strength, resilience, and healing
power they and their peers already have
inside of them, to overcome many of the
issues that exist in their communities – and
empower them to take action. To receive a
Toolkit free of charge or discuss larger orders
please reach out
to info@wemattercampaign.org. “



President's Message

Dear TISC members,

It is shocking how quickly 2 years can pass. I am at the end of my presidency and you will all now be served officially by our new president, Linda Rombough. During these past 2 years as president, I have learned from and connected with so many people interested in the ethics of technology and therapeutic practice. I am thrilled that the first version of the guidelines were released at the conference to overwhelming support! I cannot begin to state how proud, thrilled, and happy I am for this release along with what's to come.

There will be much to be done as our society continues to shift and churn in our relationship with technology. Our work with the guidelines is far from over as technologies that are still in development come to be, and the ones that exist continue to change us in ways only explored in science fiction.

My intentions coming into this leadership role was to create a welcoming environment for practitioners to explore technology as it relates to their profession. Through my time as president, I have never heard as much interest in the counselling field about technology as I do now. In this way, I feel I have succeeded in some of my goals. Moving forward, my intention is to introduce emergent technologies into consideration for discourse. Now with the guidelines launched, I will dedicate my time to informing new versions of the guidelines for consideration.

I want to take the time to thank all our members for being a part of such a monumental journey in my life. Being part of this chapter executive has lifted me in my career and helped me to develop as a person.

Linda is a respected, and admired colleague of mine and I am more than pleased that she will be taking the reins of this chapter after me. She is not only capable and competent, but thorough and relentless as well. This chapter is fortunate to have her in our leadership.



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