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Privacy Breach – 3 Mistakes in Managing a Privacy Breach

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Resources just for you!

[http://informationmanagers.ca/
resources-CCPA-managing-breach](http://informationmanagers.ca/resources-CCPA-managing-breach)

Password: Pr1vacy_Breach

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OMG!

Boston Medical Center fires vendor after data breach
By Robert Westman | GLOBE STAFF | APRIL 15, 2014

NEWS RELEASE For immediate April 15, 2014
Stop disclosure: Commissioner of Health Services

California PHI Breach Affects 729,000

Woman Faces Criminal Charges for HIPAA Privacy Violation

Policeman's leak of data breached privacy law

Albertain's was stolen in

CBC Player

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Privacy Breach!

Three USB sticks with personal and medical info of around 18,000 patients disappeared

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"THAT WILL BE \$28.75...NOW IF I CAN JUST GET YOUR POSTAL CODE, PHONE NUMBER AND A SMALL BLOOD SAMPLE,"

What is Privacy?

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What is Confidentiality?

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Patient / Client

3 Types of private information

Employee

Business

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1. Ignore the breach

Instead,

Top 3 Mistakes in Managing a Privacy Breach

- Recognize the breach
- Contain the breach
- Education

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2. Don't notify individuals affected by the breach

Instead,

Top 3 Mistakes in Managing a Privacy Breach

- Details
- Who
- Report

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3. Don't communicate

Instead,

Top 3 Mistakes in Managing a Privacy Breach

- Review communication strategy
- Share
- Rehearse


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Common categories of breaches

Risk			Human error
		Theft	
		Electronic systems compromises	
	Failure to adequately control access to personal information		
	Likelihood		


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Privacy Breach!

Three USB sticks with personal and medical info of around 18,000 patients disappeared

- Ignore the breach
- Don't Notify
- Don't Communicate



Privacy Breach!


Three USB sticks with personal and medical info of around 18,000 patients disappeared

- Recognize the breach
- Notify
- Communicate



10 key steps to prevent a privacy breach!

1. **Pro-active privacy**
2. **Privacy awareness education**
3. **Collect the least amount**
4. **Need to know**
5. **Inventory data**
6. **Policies, procedures**
7. **Security**
8. **Communicate with 3rd parties**
9. **Monitor and enforcement**
10. **Privacy Officer**



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http://www.priv.gc.ca/information/illustrations/index_e.asp

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